

Model of Withdrawal Form

(Fill in this form and return it only if you wish to withdraw from the agreement.)

To the company "Express Publishing S.A.," based in 25 Gardenias St, Menidi, Attiki,
Tax Number (AFM) 094212463, Taxation Office (D.O.Y.) F.A.E. of Athens, Tel. No. 210 2409924,
Fax No. 210 , e-mail address

Through this declaration, I/we* would like to notify the company that I/we* withdraw from the
purchase agreement of the following products: ,
which were ordered on and received on
.....

Client's name:

Client's address:

Client's signature (only if this form appears as hard copy):

Date:

* (delete as appropriate)

Terms and Conditions for the Webpage Use

1. Introduction

This document, as well as any other document mentioned herein, constitutes the legal text of the terms for the use of this webpage, along with the services offered hereby, concerning the purchase of products available through our aforementioned e-shop.

2. Company Identity

The webpage is the e-shop of Express Publishing S.A., based in 25 Gardenias St, Menidi, Attiki, Tax Number (AFM) , Taxation Office (D.O.Y.) F.A.E. of Athens, Tel. No. , Fax No. , e-mail address

Express Publishing, throughout its long presence in the field of education, has been offering high quality teaching material, and has created this webpage in order to keep its clients informed, and enable them to make distance purchases, in accordance with the terms mentioned below.

3. Agreement of Purchase

All the information and details presented in this webpage do not constitute sale suggestions on the part of the company, but are only offered to inform the users of this webpage, as well as the company's clients.

The agreement of purchase through this webpage will be considered definitive only after the completion of your order, the approval of payment, and on condition that the company accepts the order, which will be confirmed through an e-mail that will corroborate the purchase and dispatch of the products.

The aforementioned agreement of distance purchase is governed by Law 2251/1994, which has been amended. By making use of this webpage, and by placing your orders for the company's products, you confirm that you are above 18 years of age and fully eligible to make legal transactions and assume responsibility for financial matters. If that is not the case, the orders placed through this webpage will not be valid, nor will the company be responsible for fulfilling these orders, unless they are placed by the minor's guardian.

4. Availability of Products

All the orders placed through this webpage are subject to the availability of the products at that specific time. The company makes every effort to keep you informed about the availability of products, and will immediately inform you, upon receipt of your order, in case of non-availability of the ordered products.

5. Execution of Orders

After browsing the webpage and choosing the products you are interested in through the link "PROSTHIKI STO KALATHI"/"Add to basket"; you will be asked to proceed by completing and confirming your order by following the steps below:

1. approval of the ordered products (main characteristics, price, quantity, possible discount, etc).
2. filling in a special form with personal details (full name, business address, etc).
3. selection of payment mode.
4. selection of dispatch mode and information about the cost of delivery.
5. filling in the necessary details concerning your order payment, according to the payment mode you selected in step 3.
6. unconditional acceptance of the terms of the sale agreement and webpage use, along with definitive confirmation of the order and acceptance of the obligation for payment of this order through the electronic link "APODOHI"/"ACCEPT"; presented on the website.

As soon as your order has been completed, according to the aforementioned, you will receive an e-mail of confirmation by the company, in which the details of your order, the payment and dispatch mode, as well as additional information will be clearly stated.

The company reserves its right to reject any order, to withdraw or modify any product presented on this webpage, or state that it is unable to process this order for any reason. In the above cases, and on condition that full or part payment has been made, the company will fully refund the paid sum of money.

6. Prices and Payment Modes

The price of each product is the one presented on this webpage every time. These prices include VAT but not delivery costs, which, as stated in the step "Delivery costs," will be added to the total payable sum upon the completion of your order, and immediately before the definitive placement of your order.

The prices are subject to change, according to the company's discretion, yet no order will be affected which will already have been confirmed.

7. Delivery Costs

The policy of delivery costs is mentioned below, and is subject to changes, at certain times and according to the company's discretion; for this reason, it is recommended that you be informed of the valid price policy and certain times.

8. Defective Products

In case a defective product is delivered to you, you can immediately contact the company to state the reason why you consider this product defective, and to give a comprehensive description of the defective product. The company will give you directions as to how to return the defective product, which, after being received by the company, will be thoroughly examined so that its defectiveness can be established. Then, and after the establishment, or not, of the defect, you will be informed by the company of a possible replacement of the product, or a full refund of the paid sum of money, as well as any additional charges (delivery costs, etc). A possible refund of money will take place as early as possible, and in the same mode as that of payment; in any case, it will occur within 30 calendar days after the company has confirmed that you are eligible for a refund.

9. Return Policy

The right of withdrawal

According to these provisions, the client is eligible to withdraw from the sale agreement (with the exception of the cases mentioned below), within 14 calendar days after the next day on which either you or a third party, indicated by you and, other than the haulier, have obtained the products.

You can exercise the right of withdrawal making use of any legal means. In any case, you will be considered to have exercised the abovementioned right of withdrawal if you send us the return form provided on our webpage (click on [HERE](#)) or if we receive any other clear statement from you in other modes (by post, electronically, etc), with regard to your decision to withdraw from the agreement.

Immediately after the exercise of the aforementioned right of withdrawal, the client is obliged to return the products without undue delay, and, in any case, within 14 calendar days from the date we were informed of your statement about the exercise of the right of withdrawal, and also to inform the company through the contact form provided on our webpage, or in any other convenient way.

In case of a rightful withdrawal, you will be refunded the paid sum of money for the products, along with any delivery costs (with the exception of additional costs incurred by your choice of dispatch mode, other than the lowest-priced of dispatch mode, other than the lowest-priced standardised one that we offer). The immediate costs incurred by the return of the products will be chargeable to you. As soon as the products are received, and after the company ascertains that they are in an appropriate condition, according to the clauses of this article, the company will, without delay, pay the full refund of the paid sum of money, using the same means of payment originally used by the client. It should be noted that the company is eligible to delay the refund of money until we receive the products, or until you give proof that you have returned them, whichever occurs first.

You are only responsible for any depreciation of the products due to unnecessary handling, in order to define the nature, the features and function of the products.

Limitations

You are not eligible to withdraw from the agreement if this agreement concerns the purchase of any one of the products undermentioned:

- products tailor-made to the client's needs.
- CDs/DVDs without their original packaging.
- digital material not provided by any other physical means.

You are eligible to withdraw from an agreement only on condition that the products are returned in the same condition as you received them, without any damage to their original packaging or their content.

In case of the return of a product, you are obliged to return it in its original packaging, accompanied by all its components.

It should be noted that no return will be acceptable, and no paid sum of money will be refunded, if the product has been utilised or damaged.

The company's liability regarding the purchase of any product through this webpage, is limited to the price of the product, unless otherwise specified by the terms of usage herein, or the law.

10. Notifications

Any notification, consent, approval, information or other announcement, which is necessary for the use of this webpage, or for the conclusion of a purchase agreement, should be made in writing and delivered in person (accompanied by a receipt signed by a duly authorised employee of the company), or should be sent by registered post, by facsimile or teleprinter and, when sent by registered post, the receipt of the letter should be duly acknowledged by the contracting party within 10 days from the posting day, or should be sent through the contact form offered on the webpage, or by e-mail, in which case it will be considered that the e-mail will have been received by the company 24 hours after it has been sent.

By using this webpage, you agree that the communication and exchange of any information, regarding the use of the website or the purchase of our products, can be conducted through electronic messages, without this constituting a violation of your rights.

11. Non-transfer

The purchase agreement, concluded through this webpage, is binding for both parties. The client must not transfer or, in any other way, allocate any interest, benefit or obligation, according to the purchase agreement, without the prior written consent of the company. The company reserves its right to transfer, allocate, subcontract or in any other way allot an agreement, or any one of its rights or obligations derived from this agreement, at any time during the validity period of it, without this, in any way, infringing on the client's legal rights.

12. Force majeure

The company is not held accountable to its clients if a delay or failure to execute an order occurs, as long as they are due to force majeure, which includes, and is not limited to, fire, war, boycott, strikes or other labour problems, governmental regulations or actions, or any other reason beyond the company's control. If such a delay or failure, due to force majeure, continues for a period of over 6 months, each of the contracting parties has the right to rescind this agreement immediately, after a written notification to the other contracting party.

13. Renunciation

The company's inability to demand the fulfilment of any of the clauses of this document, or of any purchase agreement, or to exercise any of its rights derived from this, does not constitute renunciation or reservation of its right to do so on any other subsequent date. Moreover, such a renunciation of any right should not function as a renunciation of any subsequent violation, and no right, power or legal means being transferred or reserved by the company excludes any other right, power or legal means.

14. Total agreement – Validity

The present terms, and every document referring to them, constitute the total agreement between the contracting parties, which prevails over any previous agreements, negotiations and commitments.

In case any of the clauses of the present document is, or is considered to be, invalid or non-applicable, according to valid laws or regulations, all the other clauses of the present terms retain their validity.

15. Applicable law – Jurisdiction

The use of the webpage, as well as the clauses or purchase agreements concluded through this webpage, are subject to, and interpreted according to Greek law, and any disagreement which should arise from, or concerns, the use of this webpage and the aforementioned agreements is subject to the exclusive jurisdiction of the Greek law courts in Athens.

16. Comments – Communication

Any comments and remarks from our clients are dealt with particularly carefully by our company and they are invaluable to the improvement of the quality of the services we offer. You are kindly requested to use the electronic contact form provided on this webpage for any issue that you would like to communicate to us.

Our company makes every possible effort to protect all the personal details, which come to its knowledge through this webpage, and offers the users of this page, as well as its clients in general, the possibility to amend, delete and/or supplement these personal details, either through the contact form offered on this webpage, or by post to the aforementioned address.